

FAQs on PN 11/2020 dt.17/01/2020:

A) General Information:

- 1) *Where can I find information about the Jawaharlal Nehru Port Trust?*

Information about Jawaharlal Nehru Port Trust, its structure, services and information regarding various terminals operating at the port can be found at <http://jnport.gov.in/home>

- 2) *Where can I find information regarding Gateway Terminals India Private Limited?*

Gateway Terminals India Private Limited (hereinafter referred to as Terminal), also known as APMT Mumbai is a Joint Venture between APM Terminals Mauritius Limited and Container Corporation of India Limited.

Details about the Terminal can be found at <https://apmtmumbai.com/> and <https://www.apmterminals.com/en/mumbai>

- 3) *What is Custom PN 11/2020?*

The referred Public Notice (PN) is issued by the Commissioner of Customs (NS-III), DPD Cell, Jawaharlal Nehru Custom House, permitting importers having AEO status and those who avail DPD facility for containerized cargo to pay terminal handling charges (THC) directly to the Terminal.

Copy of the Public Notice can be found at <http://www.jawaharcustoms.gov.in/pdf/PN-2020/11-2020.pdf>

- 4) *We are a DPD registered customer and do not possess AEO certification or have applied for AEO certification but yet to receive it. Can we pay THC's to the Terminal directly?*

As per PN 11/2020 – importers having AEO status and those who are availing DPD facility for containerized cargo may be allowed the facility of paying THC directly to Terminal.

- 5) *Do all DPD and AEO certified importers have to pay THC to the Terminal?*

As per PN 11 / 2020, registered DPD importers having AEO status have a choice to pay TAMP approved THC's either to the Terminal or pay through shipping lines as per their tariff / commercial dealing with importers and shipping line.

THC's and other charges will be billed to shipping lines unless and until prior written consent in the prescribed format is received by the importer.

- 6) *Does an importer require to keep a security deposit with the Terminal?*

Maintaining a security deposit is not mandated by the PN.

The Terminal does recommend maintenance of a security deposit in line with Terminal's commercial policy. Please contact concerned person at Terminal who will gladly advise you in this matter.

Please do note that maintenance of the security deposit does not absolve you from maintaining a positive Proforma Disbursement Account (PDA) at all times.

- 7) *What is a PDA? Why does it need to stay positive? What is the impact of a negative PDA?*

A PDA is a statement sent in advance to a ship's port call, consisting of estimates that are likely to be incurred. This includes estimates of all those charges that are applicable to your imports as described above.

As per Section 58 of Indian Major Port Trust Act, 1963 - Rates in respect of goods to be landed shall be payable immediately on the landing of the goods. In compliance with the said provision a positive PDA will be required at the time of delivery of containers. In case of negative PDA two shifting charges per container type shall be levied.

- 8) *Can an importer that avails DPD / CFS mode of delivery exercise the option to pay THC to the Terminal under PN 11 / 2020?*

Choice to pay THC to the Terminal is irrespective of the DPD delivery option exercised by the importer.

- 9) *Do Importers will have the option to pay Shipment-wise THC?
i.e. THC payment of consignment A to Shipping Line & other consignments to the Terminal.*

Terminal is not a party to terms of shipment between carrier and importer nor does it have any visibility about the same.

Hence, if importer, exercises the option to pay THC to the Terminal, the option will be exercised for ALL shipments arriving at the Terminal.

- 10) *As an importer, we have opted for DPD / CFS mode of delivery. Do we still need to register and open PD Account?*

Yes.

- 11) *What is the process to intimate Terminal that an Importer is willing to pay THC to Terminal?*

Interested importer shall give a prior written consent to Terminal in the prescribed format. The format of consent letter is available on request. Please contact our customer service desk in this regard who will be glad to assist you.

We further recommend that importer informs shipping lines / nvoc's / freight forwarders and all intermediaries of their consent to avoid any double billing / misunderstanding in this regard.

- 12) *Our company has multiple divisions, hence would like to know if Terminal can open / operate division wise PD account.*

PD Account is operated at registered entity level only.

13) *We already have a PD Account with the Terminal. Do we need to open a separate a/c for payment of THC's?*

One PD Account per registered DPD a/c having AEO status is adequate for all financial transactions with the Terminal.

14) *Can Terminal Handling Charge (THC) incurred at destination be paid at Port of Loading?*

THC's due to the Terminal would necessarily have to be paid at the Terminal only. Gateway Terminal India Private Limited (the Terminal) has no overseas office or representative that is authorised to collect THC'S and other charges on its behalf.

15) *I have some queries regarding Registration and PD Account. Whom can I contact?*

In case of any queries, kindly reach out to our customer service desk @ +91- 865 744 8187 / 88 within working hours (Mon – Fri: 0830 – 1630hrs). You can also contact them at singticustomerqueries@apmtmumbai.com

16) *Can you please elaborate upon some "ease of doing business" initiatives done by the Terminal?*

Please refer section on "Ease of Doing Business"

B) Registration including opening of Proforma Disbursement Account (PDA)

1) *Why does an importer availing DPD facility need to register and have a PD Account with the Terminal?*

Importers availing DPD facility may please refer Customs PN 53/2018 dt. 30/03/2018 in this regard.

2) *What is the procedure for opening a PDA at Terminal?*

Registration is online. Having secured common a/c code from JNPT, importer may register using the following link:

https://apmtportal.apmtmumbai.com/CustomRegistration/verify_registration

More information regarding registration and opening of a PDA can be found at <https://www.apmtmumbai.com/pdf/Directions%20on%20Customer%20Registration.pdf>

3) *What is the time taken by the Terminal to open a PDA?*

Terminal endeavours to complete the registration process and open PDA within Two (2) working days.

C) Financial Transactions / Cargo Release:

1) *What is the tariff applicable if we exercise our choice are the charges that are covered under Terminal Handling Charges (THC)? Is there any difference between Rail and Road modes of delivery?*

THC encompasses the following charges: Relevant charges under Section 1 of Terminal’s TAMP approved SOR, LDB, Toll Charges and/or CRO charges

BY ROAD:		BY RAIL:	
Particulars	Total INR	Particulars	Total INR
20' Gen	3864.39	20' Gen	3997.39
40' Gen	5852.59	40' Gen	6118.59
45' Gen	7573.79	45' Gen	7839.79
Particulars	Total INR	Particulars	Total INR
20' Haz	5585.59	20' Haz	5718.59
40' Haz	8434.39	40' Haz	8700.39
45' Haz	11016.18	45' Haz	11282.18
Particulars	Total	Particulars	Total INR
20' ODC	5585.59	20' ODC	5718.59
40' ODC	8434.39	40' ODC	8700.39
45' ODC	11016.18	45' ODC	11282.18
Particulars	Total INR	Particulars	Total INR
20' REF	3864.39	20' REF	3997.39
40' REF	5852.59	40' REF	6118.59
45' REF	7573.79	45' REF	7839.79

- Storage, Reefer Monitoring, Additional Handling, Services Rendered via ASR/SSR Shifting and Penalties if availed / requested would also be applicable.
- Prevalent tariff for DPD shipments, if applicable shall remain.
- All rates would be subject to applicable taxes

2) *What will be reefer monitoring Charges?*

Particulars	Foreign Going Vessels (in US\$)
FCL & MT 20'	4.78
FCL & MT 40'	7.17
FCL & MT 45'	9.56

Above rates per 4 hours or part thereof as per Section 8 of TAMP approved SOR

3) *Does the Terminal charge different THC's to different parties?*

Terminal's THC and related charges are governed by TAMP and/or other authorities. Terminal thus only applies TAMP and/or other authorities approved rates to all the parties.

4) *What is the THC for "OOG In-Gauge"?*

In gauge OOG cargo requires special handling and storage. Thus they are charged at OOG levels as mentioned above.

5) *What are the charges in case of my PDA going negative while or before taking delivery?*

Two shifting charges per container type shall be levied should PDA be negative at time of delivery.

Terminal always urge importers to maintain a positive PDA.

6) *When will be the THC and other services be invoiced by the Terminal?*

THC is billed and deducted from PDA upon discharge. Other services, if availed is billed and deducted from PDA upon delivery /gate out of container.

Invoices will be sent to your registered email id the next working day. One can expect the invoice with updated ledger balance the next day between 0400 and 0800 hrs.

7) *How does one top up PDA? How long does it take the PDA to reflect the transferred amount?*

Topping up the PDA is as described in the registration process. Please refer above process for guidance. You may also contact our customer service desk for further assistance.

PDA is expected to be credited within 6-12 hours if transfer is made to one's unique virtual account no. Delivery can only be done once PDA is credited with transfer.

Transfer will be affected the next working day if transferred to general a/c. Transfer made post 1200 hrs on Friday, weekends and public holiday will be credited to one's PDA at noon the following working day.

Terminal requests all importers to transfer funds to one's unique virtual a/c number only.

D) Ease of Doing Business Initiatives:

1) *What are the Ease of Doing Business Initiatives that Terminal has put into place?*

Terminal has significant focus on digitisation. For the benefits of our DPD clients, we have implemented the following initiatives.

Customer Service Portal:

Apart from host of information available through www.apmterminals.com and www.apmtmumbai.com. Gateway Terminals India Pvt Ltd has developed a "Customer Service Portal" (CSP) to facilitate DPD delivery by providing real time customised information purely to facilitate DPD delivery at port of Nhava Sheva. The CSP enables you to

- Create and Modify your profile
- 24x7 Track and Trace your containers.
- Download ledger statements
- Retrieve historical/old invoices.
- Update / Assign multiple GST numbers to a container before taking delivery of the container from the Terminal.
- View updated PDA balance statement

A user guide for CSP is available at:

<https://www.apmtmumbai.com/pdf/APMT%20Customer%20Service%20Portal%20Manual.pdf>

Web Access – E Form13 Application:

1) *How do I take delivery from the Terminal?*

To take delivery from the Terminal, your assigned trucking service provider is requested to log on to Web Access – E Form13 Application which can be accessed via our website: apmtmumbai.com.

A user Guide for E Form13 Application is available at:

<https://www.apmtmumbai.com/pdf/E-FORM%2013%20Import%20user%20manual.pdf>

2) *I need some special / adhoc services from the Terminal. How can I get same done?*

Terminal is always glad to assist you. You may please contact our customer service staff who would assist you in every manner.

To automate the special service request, an ASR needs to be raised online. Kindly refer User Guide of ASR at https://www.apmtmumbai.com/pdf/ASR_Manual.pdf

3) *Can the Terminal collaborate with my end to end service provider?*

The Terminal's services are limited to stevedoring activities. We understand that you require seamless end to end solutions and your end to end service provider can expect full cooperation from the Terminal. Customised SOP or detailed

understanding of your business is encouraged, and we request you to kindly engage with us on the same.

4) *How do you provide a personal touch?*

We can be reached in working hours at the following

APM Terminals Mumbai
Gateway Terminals India Pvt. Ltd.
GTI House, JNPT, Sheva, Navi Mumbai,
Taluka - Uran, District Raigad,
Maharashtra - 400 707, India.

Tel: +91 8657448187/+91 8657448188

E-mail: singticustomerqueries@apmtmumbai.com

Working Hours: 0830 – 1630 hours Monday – Friday.

We are currently working on making a 24x7 desk available. The details of which will be shared shortly through our trade advisory.