

# APMT Valencia: Estimated Time of Discharge

***“Get your estimated time of discharge and optimize your logistics chain”***

## **Why choose APM Terminals Valencia?**

- ▶ Avoid waiting time
- ▶ Cost saving
- ▶ Personalized service
- ▶ Efficiency
- ▶ Competitive delivery time

*Please contact our customer service department for any further information: [atencionclienteVLC@apmterminals.com](mailto:atencionclienteVLC@apmterminals.com)*

## **“Avoid waiting time with our ETD service”**

We offer the possibility to know the estimated time of discharge of your container at any time of vessel operations.

### **Request Process:**

- ▶ To request the service, please contact our operations team.
  - ▶ [operations.vlc@apmterminals.com](mailto:operations.vlc@apmterminals.com)
  - ▶ [reporting.vlc@apmterminals.com](mailto:reporting.vlc@apmterminals.com)
  - ▶ [atencionclienteVLC@apmterminals.com](mailto:atencionclienteVLC@apmterminals.com)

- ▶ Please include the following information:
  - ▶ Service request
  - ▶ Container Number
  - ▶ Vessel /Vo

### **Notes about the service:**

- ▶ This service only applies for one update
- ▶ Additional updates must be requested separately
- ▶ Estimation subject to vessel operations
- ▶ Not applicable for IMO art15.

