

# N4 Roll out Webinar – CFS Operators

# What is the need for Upgrade

- We are migrating to latest TOS (Terminal Operation System) to get benefits of latest technology.
- To align with APM Terminal's Global strategy on standardization - to have a stable, supported & extendable TOS platform – NAVIS N4
- To optimize & improve operations through advanced software modules.
- To provide Realtime updates to external Customers

# What are the changes ?

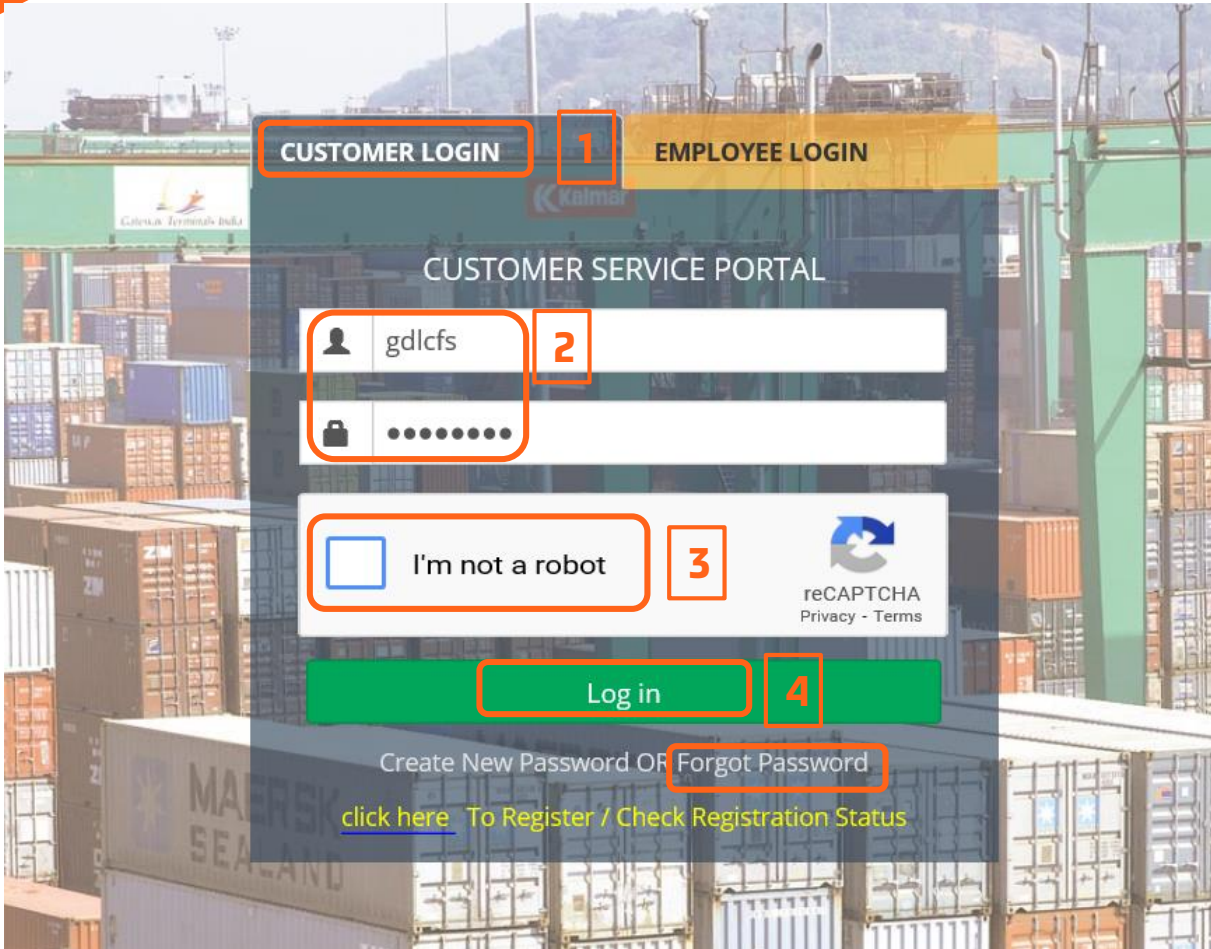
- Current functionality of WEBAccess will be replaced by Customer Service Portal (**CSP**)
- Import E-form 13 (PIN) System to be accessed through CSP instead WEBAccess
- PIN can be generated as per container type
- CFS / DPD operator can see Container type wise pendency (General / Reefer / OOG)
- Truck Drivers registration and safety training records linked to Eform-13
- Truck and driver details to be updated for export containers.

# How to access CSP ?

1. Visit <https://apmtmumbai.com>
2. Go to **"Login"** TAB
3. Click **"Customer Service Portal"**

The screenshot shows a web browser window with the URL <https://apmtmumbai.com/> in the address bar, highlighted with a red box and the number 1. The browser tabs include 'Maersk - Home', 'Home - INTRANet', and 'APM Terminals Mumbai > H...'. The website header features the APM Terminals logo with the tagline 'Lifting Global Trade...' and the text 'APM Terminals Mumbai'. A navigation menu includes 'home', 'about us', 'terminal facilities', 'safety', 'contact us', 'customer', and 'csr'. On the right side, there is a search bar with the text 'container tracking' and a 'submit' button. Below the search bar, there are several service buttons: 'Truck Booking', 'E-Form 13', 'Berthing report', 'e-port pass', and 'Login'. The 'Login' button is highlighted with a red box and the number 2. A dropdown menu is open under 'Login', showing options: 'Customer', 'Transporter', and 'Customer Service Portal'. The 'Customer Service Portal' option is highlighted with a red box and the number 3. The background of the website shows a large container yard with many colorful shipping containers and cranes.

# How to Log-in on CSP ?



1. Click "**CUSTOMER LOGIN**"
2. Enter "**User ID and Password**"
3. Check "**CAPTCHA**"
4. Click "**Log in**"

# CSP Home screen

## Administration options

**Navigation Options**

- Dashboard
- My Profile
- Query Tracker
- Operations
- Finance
- eForm13**
- ASR

**Administration options**

- GATEWAY DISTRI PARKS LTD
- Change Password
- Logout

### Dashboard

Your Password Will Expire In : Day

**CONTAINERS IN YARD**  
615  
View Details

**INVOICES RAISED**  
0 This Month  
View Details

**PAYMENT O/S**  
₹   
View Details

**My Profile**  
GST Details  
Click to View

### Containers In Yard

IMPORT

| In Time           | Container #                 | Status  | Size | Documentation Status |
|-------------------|-----------------------------|---------|------|----------------------|
| 07 Dec 2020 15:52 | <a href="#">HDMU2656941</a> | IN YARD | 40   | Released             |
| 07 Dec 2020 15:52 | <a href="#">HDMU2691367</a> | IN YARD | 20   | Released             |
| 23 Nov 2020 23:49 | <a href="#">UETU2732511</a> | IN YARD | 20   | Released             |
| 23 Nov 2020 11:12 | <a href="#">HLXU3426877</a> | IN YARD | 20   | Released             |
| 23 Nov 2020 11:12 | <a href="#">XINU1425802</a> | IN YARD | 20   | Released             |
| 23 Nov 2020 11:08 | <a href="#">HLBU2312039</a> | IN YARD | 20   | Released             |
| 23 Nov 2020 11:07 | <a href="#">HLBU1043700</a> | IN YARD | 20   | Released             |

**Container List**

# Import E-Form 13 (PIN System) Home screen

## Total Moves Balance - CFS

Pendency Refresh Date : 28/12/2020 12:25

General Container Pendency

| GENL                       | 20  | 40 | 45 | Total |
|----------------------------|-----|----|----|-------|
| Pendency:                  | 123 | 90 | 2  | 215   |
| <b>Allocation Made:</b>    | 90  | 70 | 0  | 160   |
| <b>Allocation Balance:</b> | 33  | 20 | 2  | 55    |
| PINs Generated:            | 0   | 0  | 0  | 0     |
| PINs to be Generated:      | 123 | 90 | 2  | 215   |

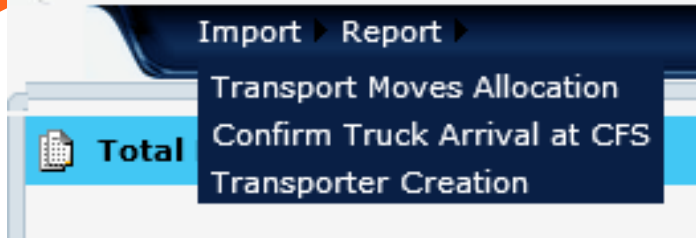
Reefer Container Pendency

| REF                        | 20 | 40 | 45 | Total |
|----------------------------|----|----|----|-------|
| Pendency:                  | 3  | 4  | 0  | 7     |
| <b>Allocation Made:</b>    | 1  | 1  | 0  | 2     |
| <b>Allocation Balance:</b> | 2  | 3  | 0  | 5     |
| PINs Generated:            | 0  | 0  | 0  | 0     |
| PINs to be Generated:      | 3  | 4  | 0  | 7     |

OOG Container Pendency

| OOG                        | 20 | 40 | 45 | Total |
|----------------------------|----|----|----|-------|
| Pendency:                  | 3  | 8  | 0  | 11    |
| <b>Allocation Made:</b>    | 2  | 2  | 0  | 4     |
| <b>Allocation Balance:</b> | 1  | 6  | 0  | 7     |
| PINs Generated:            | 0  | 0  | 0  | 0     |
| PINs to be Generated:      | 3  | 8  | 0  | 11    |

# Create New Transporter for your CFS



1. Click **"Import"** Tab
2. Click **"Transport Creation"**

**Transporter Creation**

User Name:  \*

Password:  \*

Company Name :  \*

Mail Id:  \*

User Status:  ▾

Role:  ▾ \*

CFS / DPD: GDL

Mobile No :

Transporter Supervisor Name :

User Type :  ▾ \*

1. Click **"Add"** button
2. Fill in all mandatory information
3. Select user status as **"Active"**
4. Select Role as **"Transporter"**
5. Click **"Save"** to create transporter
6. User type should be **"External User"** always



# Moves allocation to your Transporter

Import Report

Transport Moves Allocation  
 Confirm Truck Arrival at CFS  
 Transporter Creation



Total



Import Report



Transporter Moves Allocation

Pendency Refresh Date : 28/12/2020

Group Code (CFS) :

Cont Type :

|                            | 20  | 40 | 45 | Total |
|----------------------------|-----|----|----|-------|
| Pendency:                  | 123 | 90 | 2  | 215   |
| <b>Allocation Made:</b>    | 90  | 70 | 0  | 160   |
| <b>Allocation Balance:</b> | 33  | 20 | 2  | 55    |
| PINs Generated:            | 0   | 0  | 0  | 0     |
| PINs to be Generated:      | 123 | 90 | 2  | 215   |

**Transporter Details**

| Transporter Name | Size |    |    |
|------------------|------|----|----|
|                  | 20   | 40 | 45 |
| GDLROYAL         | 50   | 40 | 0  |
| GDLTRKCO         | 40   | 30 | 0  |

| PIN Allocated |    |    | PIN Generated |    |    | PIN Balance |    |    |
|---------------|----|----|---------------|----|----|-------------|----|----|
| 20            | 40 | 45 | 20            | 40 | 45 | 20          | 40 | 45 |
| 50            | 40 | 0  | 0             | 0  | 0  | 50          | 40 | 0  |
| 40            | 30 | 0  | 0             | 0  | 0  | 40          | 30 | 0  |

# Generate PIN by Transporter for your CFS

## PIN Generation

PIN Ref No. : 0281220000001

PIN No: 39274

TT No: MH46PM6087 \*

Driver Mobile No: +91 7028040262 \*

No. Of Container: 2 \*

Driving License No: UP4420120002880

Driver Name: ISRAR AHMAD \*

Group Code: GDL

Container Type: General

Size: 20 \*

BAT No: PM07

|                        | GDL | Pendency |    |
|------------------------|-----|----------|----|
| General                | 20  | 40       | 45 |
| Total Allocated Moves: | 40  | 30       | 0  |
| Generated PIN:         | 2   | 0        | 0  |
| Balance:               | 38  | 30       | 0  |

 PIN successfully Generated.

Add

Search

Print

Cancel PIN

Exit

**GATEWAY TERMINALS INDIA PVT.LTD.**  
GTI House, JNPT, Sheva, Taluka - Uran, Dist - Raigad Nav  
Mumbai - 400 707

PIN No: 98510 PIN Date: 31/03/2020 12:22

**Eform 13 - Import Print**

PIN Ref No. : 0310320000003 Group Code : HLI



Size : 20 No of Containers : 1

Driver Name : DNYANDEV GARJE Mobile No. : +91 7028129528


TT No. : MH43MH0005

1. Enter TT no. without having space (i.e. DH01DD1148). - Mandatory
2. Select Container Type (i.e. General, Reefer and OOG). - Mandatory
3. Enter Driver Mobile No (Driver mobile no is mentioned on safety card & is unique for driver) - Mandatory
4. Select Size (20'/40'/45') - Mandatory
5. Enter container count (1x20, 2x20, 1x40, 1x45) - Mandatory
6. Enter BAT ID if available
7. Click on Save to complete PIN generation.

# Complete move by CFS once container gated in

**APM TERMINALS** *Lifting Global Trade.* User: gdlcfs  Change Password  Logout

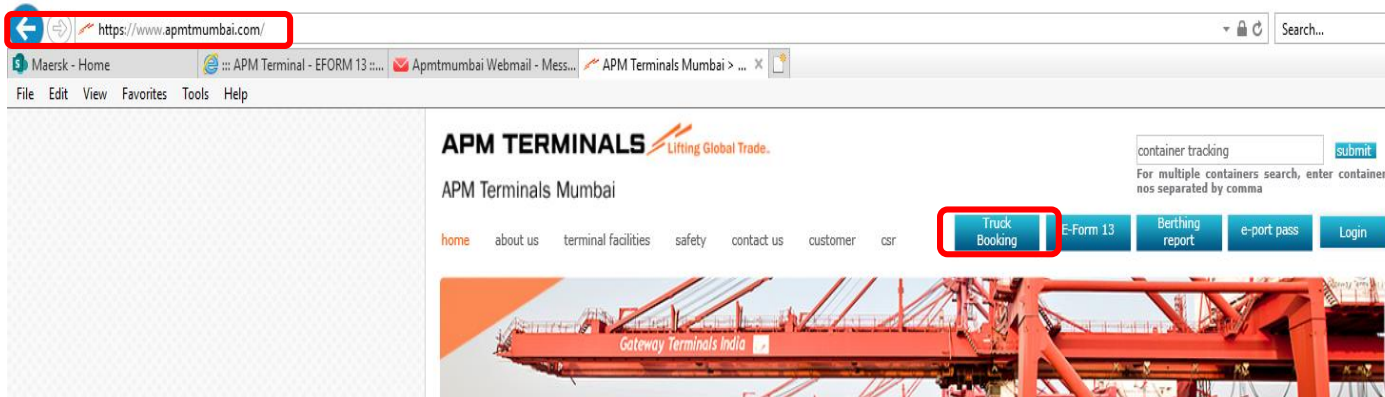
Import Report

 Confirm Truck Arrival at CFS **Complete** **Exit**

| <input type="checkbox"/> | PIN No | TT No     | Container no | Size | Cntrs | Driver Name     | Mobile No      | Created By | PIN Gen Date     | Status   | Status Date      |
|--------------------------|--------|-----------|--------------|------|-------|-----------------|----------------|------------|------------------|----------|------------------|
| <input type="checkbox"/> | 261300 | MH01MH161 |              | 40   | 1     | PREM SINGH      | +91 9930997044 | gdltr      | 02/11/2020 12:00 | GATE OUT | 02/11/2020 15:21 |
| <input type="checkbox"/> | 306325 | MH01MH140 |              | 20   | 1     | RAGHU BICHUKALE | +91 8425043826 | gdltr      | 29/10/2020 16:29 | GATE OUT | 29/10/2020 16:31 |


# Update Trailer and Driver details for Export containers

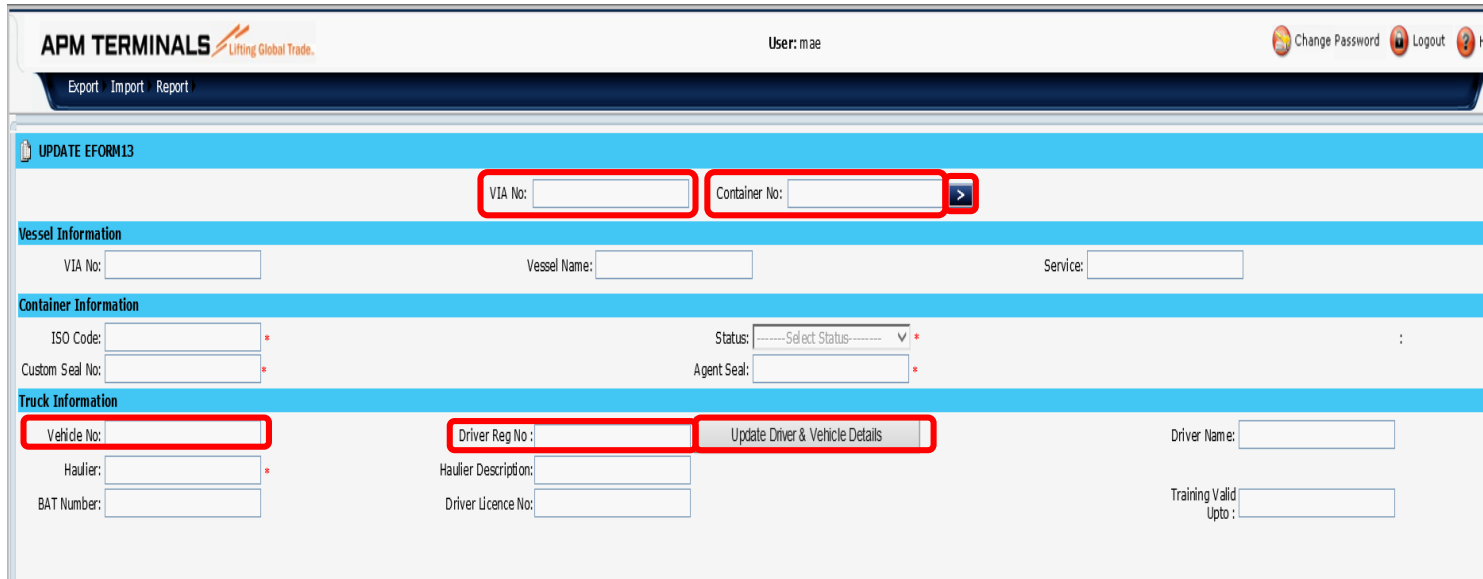
1. Login to <https://www.apmtmumbai.com>
2. Select "TRUCK Booking"



The screenshot shows a web browser window with the URL <https://www.apmtmumbai.com/> in the address bar. The browser tabs include "Maersk - Home", "APM Terminal - EFORM 13 ...", "Apmtmumbai Webmail - Mess...", and "APM Terminals Mumbai > ...". The website header features the APM Terminals logo with the tagline "Lifting Global Trade." and the text "APM Terminals Mumbai". A search bar contains the text "container tracking" and a "submit" button. Below the search bar, a navigation menu includes links for "home", "about us", "terminal facilities", "safety", "contact us", "customer", and "csr". The "Truck Booking" button is highlighted with a red box. Other navigation buttons include "E-Form 13", "Berthing report", "e-port pass", and "Login". The main content area features a large image of a red gantry crane at a port, with the text "Gateway Terminals India" visible on the crane.

# Update Trailer and Driver details for Export containers


1. Provide "VIA No"
2. Provide "Container No" & press 
3. Enter Vehicle no
4. Enter Driver Reg No.
5. Press Updated Driver & Vehicle details to save.



**APM TERMINALS** *Lifting Global Trade.* User: mae [Change Password](#) [Logout](#) [Hi](#)

Export Import Report

**UPDATE EFORM13**

VIA No:  Container No:  

**Vessel Information**

VIA No:  Vessel Name:  Service:

**Container Information**

ISO Code:  \* Status:  \*  
Custom Seal No:  \* Agent Seal:  \*

**Truck Information**

Vehicle No:  Driver Reg No:  **Update Driver & Vehicle Details** Driver Name:   
Haulier:  \* Haulier Description:   
BAT Number:  Driver Licence No:  Training Valid Upto:



# APM TERMINALS

[www.apmterminals.com](http://www.apmterminals.com)