

Orange Club 2.0

P400 Performance

Month of Oct 2024

LA Olympics Drayage

Auto In-Gate %

46.1%

Missed Appt %

Appointment Type Drop off rate

EMPTY DROPOFF	5.8%
IMPORT PICKUP	8.3%
Total	7.5%

TEL Zone Adherence %

85.0%

Dual Transaction %

39.6%	60.4%
Single%	Dual%
1,878	
Count	

Auto In Gate:

Trucks arrive at terminal with all information correct in appointment. Key items are correct tag and empty container information.

Missed Appointment:

A missed appointment is when an appointment is not cancelled or used by the end of the appointment time window.

Zone Adherence:

Drivers are assigned a zone and the corresponding lane numbers within that zone when they arrive at the in-gate. Drivers just need to pull in the correct zone/lane area.

Dual:

Driver has a drop off and pick up transaction.

What is Orange Club? How do I qualify?

Auto In-Gate:
Better than 80%

Missed Appt %:
Less than 10%

TEL Zone Adherence:
Better than 90%

P400 Transactions per month:
More than 300



Auto In Gate:

- Achieved by having all information in a confirmed appointments. Empty container number and correct truck license plate are key items.
- Driver arrives within appointment window

Missed Appointment

- Appointments scheduled were utilized by the company, even if the driver arrives after the appointment window, as long as the driver uses the appointment, it is credited here.
- If an appointment will not be utilized the company can cancel it any time prior to the appointment window time expiring.

TEL Zone Adherence

- Drivers get a zone at their ingate transaction that also denotes which Truck Exchange Lanes numbers are within that zone. Driver just would need to have their container transaction within the correct zone.

Dual Transaction

- For information only, but provides some information on performance at Pier400

Questions Contact: CSMNG@apmterminals.com

Reports will be emailed monthly to the email address registered in the Company Profile area. Please update your email address to receive this content monthly. Any questions contact: CSMNG@apmterminals.com

APM TERMINALS
Lifting Global Trade

TERMPoint
Los Angeles Appointment System

Hi dwh0261sa1
(APM Terminals, Los A)

- My Dashboard
- My Appointments
- Schedule an Appointment
- Watchlist
- Reports
- Trucks and Drivers
- Users and Groups**
- Company Profile**
- Useful Info

90731

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310-221-4449

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CONTACT INFORMATION

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